

# Data Protection Policy

## 1. Introduction

At Osharede, we are committed to protecting the privacy and security of our users' personal information. This Data Protection Policy outlines the measures we take to ensure the confidentiality, integrity, and availability of data collected through our e-commerce platform.

## 2. Scope

This policy applies to all personal data collected, processed, and stored by Osharede, including but not limited to:

- Customer information (names, addresses, contact details)
- Payment information (credit card details, billing addresses)
- Order history and preferences
- Communication logs (emails, messages)

## 3. Data Collection and Usage

We collect personal data for the following purposes:

- Processing orders and providing services to our customers.
- Communicating with customers regarding their orders, inquiries, and promotions.
- Improving our services and user experience.
- Complying with legal and regulatory requirements.

We will not sell, rent, or disclose personal data to third parties without consent, except as required by law or to fulfill our contractual obligations.

## 4. Data Security

We implement technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, or destruction. These measures include:

- Encryption of sensitive data during transmission and storage.
- Regular security assessments and audits of our systems.
- Access controls and authentication mechanisms to limit access to personal data.
- Training and awareness programs for our staff to ensure compliance with data protection policies.

## 5. Data Retention

We retain personal data only for as long as necessary to fulfill the purposes for which it was collected, or as required by law. When data is no longer needed, we securely delete or anonymize it to prevent unauthorized access or use.

## 6. Rights of Data Subjects

Individuals have the following rights regarding their personal data:

- Right to access: Users can request access to their personal data and information about how it is processed.
- Right to rectification: Users can request correction of inaccurate or incomplete personal data.
- Right to erasure: Users can request deletion of their personal data under certain circumstances.
- Right to restrict processing: Users can request restriction of processing of their personal data under certain circumstances.
- Right to data portability: Users can request a copy of their personal data in a structured, machine-readable format.

## 7. Compliance

We comply with applicable data protection laws and regulations, including the General Data Protection Regulation (GDPR) and any other relevant legislation in the jurisdictions where we operate.

## 8. Contact Information

For any questions or concerns regarding this Data Protection Policy or the processing of personal data by Osharede, please contact us at [contact email/phone number].

## 9. Updates to this Policy

We may update this Data Protection Policy from time to time to reflect changes in our practices or legal requirements. We encourage users to review this policy periodically for any updates.

Effective Date: [18, April 2024]

By using the Osharede e-commerce website, users acknowledge that they have read, understood, and agree to abide by this Data Protection Policy.